



# BETTER TOGETHER TEAM



THE BETTER TOGETHER TEAM IS MADE UP OF PEOPLE WITH LIVED EXPERIENCE FROM THE LEARNING DISABILITIES COMMUNITY, THEY PLAY A CRUCIAL ROLE IN ENSURING THAT SERVICES ARE ACCESSIBLE, INCLUSIVE, AND OF THE HIGHEST QUALITY FOR EVERYONE WITH LEARNING DISABILITIES. BY WORKING TOGETHER, WE CAN WORK TOWARDS A LD FRIENDLY BOROUGH.





# WHO ARE WE?

THE BETTER TOGETHER TEAM IS A GROUP OF INDIVIDUALS WITH LEARNING DISABILITIES WHO ARE PASSIONATE ABOUT IMPROVING THE QUALITY OF SERVICES IN THE COMMUNITY. WE ARE BASED AT CREATE COMMUNITY HUB UNDER TOWER HAMLETS COUNCIL..



THE TEAM COMES FROM A VARIETY OF BACKGROUNDS, AND WE ARE ALL UNITED BY OUR COMMITMENT TO MAKING SURE THAT SERVICES ARE ACCESSIBLE, INCLUSIVE, AND WELCOMING FOR PEOPLE WITH LEARNING DISABILITIES.



WE WORK TOGETHER TO SUPPORT DIFFERENT TYPES OF SERVICES, SUCH AS GP SURGERIES, DENTISTS, GYMS, CAFES, SUPERMARKETS AND LEISURE CENTRES AND MANY MORE. WE ENSURE THAT THESE PLACES ARE SUPPORTIVE, ACCESSIBLE, AND MEET THE HIGHEST STANDARDS FOR PEOPLE WITH DISABILITIES.



# MEET THE TEAM



**WE ARE BETTER TOGETHER!!**

# OUR AIMS

THE PRIMARY AIMS OF THE BETTER TOGETHER TEAM ARE:



TO HELP LOCAL SERVICES BECOME BETTER AT MEETING THE NEEDS OF PEOPLE WITH LEARNING DISABILITIES AND OTHER DISABILITIES.

TO ENSURE THAT EVERY SERVICE WE VISIT IS FULLY ACCESSIBLE



TO CREATE AN ENVIRONMENT WHERE PEOPLE WITH DISABILITIES FEEL WELCOMED, VALUED, AND SUPPORTED.

TO RAISE AWARENESS ABOUT THE CHALLENGES

ENCOURAGE POSITIVE CHANGE.



Awareness

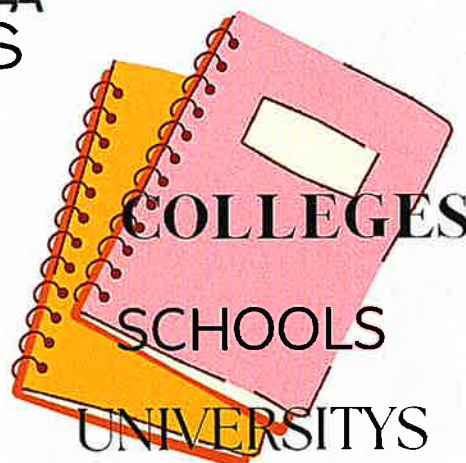
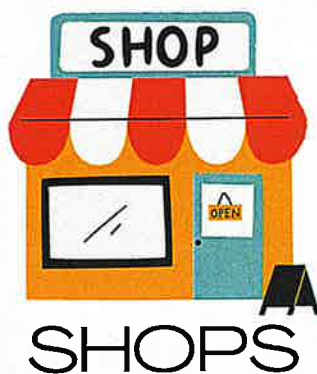
Positive  
Vibes  
Only





# PLACES WE VISIT

AND MANY MORE....



# WHY GET INVOLVED?

WE VISIT A WIDE RANGE OF PUBLIC SERVICES TO EVALUATE HOW WELL THEY CATER TO THE NEEDS OF PEOPLE WITH LEARNING DISABILITIES, MOBILITY ISSUES, AND OTHER DISABILITIES. WE FOCUS ON KEY FACTORS SUCH AS:

**ACCESSIBILITY:** CAN PEOPLE IN WHEELCHAIRS EASILY NAVIGATE THE SPACE? ARE RAMPS, LIFTS, AND DOORWAYS WIDE ENOUGH TO ACCOMMODATE ALL INDIVIDUALS



**COMMUNICATION:** ARE STAFF TRAINED TO COMMUNICATE EFFECTIVELY WITH PEOPLE WITH LEARNING DISABILITIES? IS MAKATON OR OTHER ACCESSIBLE COMMUNICATION METHODS USED WHERE NECESSARY

**INFORMATION:** ARE INSTRUCTIONS, AND OTHER WRITTEN MATERIALS IN EASY READ FORMAT? IS INFORMATION AVAILABLE FOR PEOPLE WITH VISUAL IMPAIRMENTS, SUCH AS LARGE PRINT OR BRAILLE



**STAFF INTERACTION:** ARE STAFF FRIENDLY, RESPECTFUL, AND UNDERSTANDING? ARE THEY AWARE OF HOW TO SUPPORT PEOPLE WITH DISABILITIES IN A POSITIVE WAY?

**ENVIRONMENT:** IS THE SERVICE WELCOMING AND SAFE FOR ALL USERS, INCLUDING PEOPLE WITH LEARNING DISABILITIES AND MOBILITY CHALLENGES



**SIGNAGE:** DOES THE SERVICE HAVE CLEARLY VISABLE SIGNS THAT SHOW THE WAY AND EXPLAIN SPACES. ARE THE SIGNS PICTORAL AS WELL AS WRITTEN

**CHAMPIONS:** ENCOURAGE A MEMBER OF STAFF TO BE THE CHAMPION OF YOUR ORGANISATION, SOMEONE WHO PEOPLE CAN TURN TO IN TIMES OF NEED.



**BE PART OF THE LD COMMUNITY:** SUPPORT YOUR LOCAL LD COMMUNITY TO BE PART OF YOUR ORGANISATION, BREAK DOWN BARRIERS AND STIGMAS



**HELP US BUILD A LD FRIENDLY BOROUGH!**



# HOW THE PROCESS WORKS

1. CONTACT ORGANISATION TO  
ARRANGE A VISIT AND EXPLAIN THE  
PROCESS



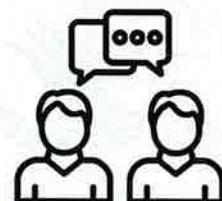
2. SEND BOOKLET AND REPORT  
FORM SO THE ORGANISATION IS  
AWARE OF WHAT WILL HAPPEN

3. VISIT THE ORGANISATION WITH 2 OF  
THE BETTER TOGETHER TEAM AND  
THEIR FACILITATOR FOR AN HOUR TO  
CARRY OUT THE CHECK



4. BETTER TOGETHER TEAM TO  
WRITE A REPORT AND PRESENT IT  
TO THE ORGANISATION

5. ARRANGE 6 MONTH FOLLOW UP  
MEETING.

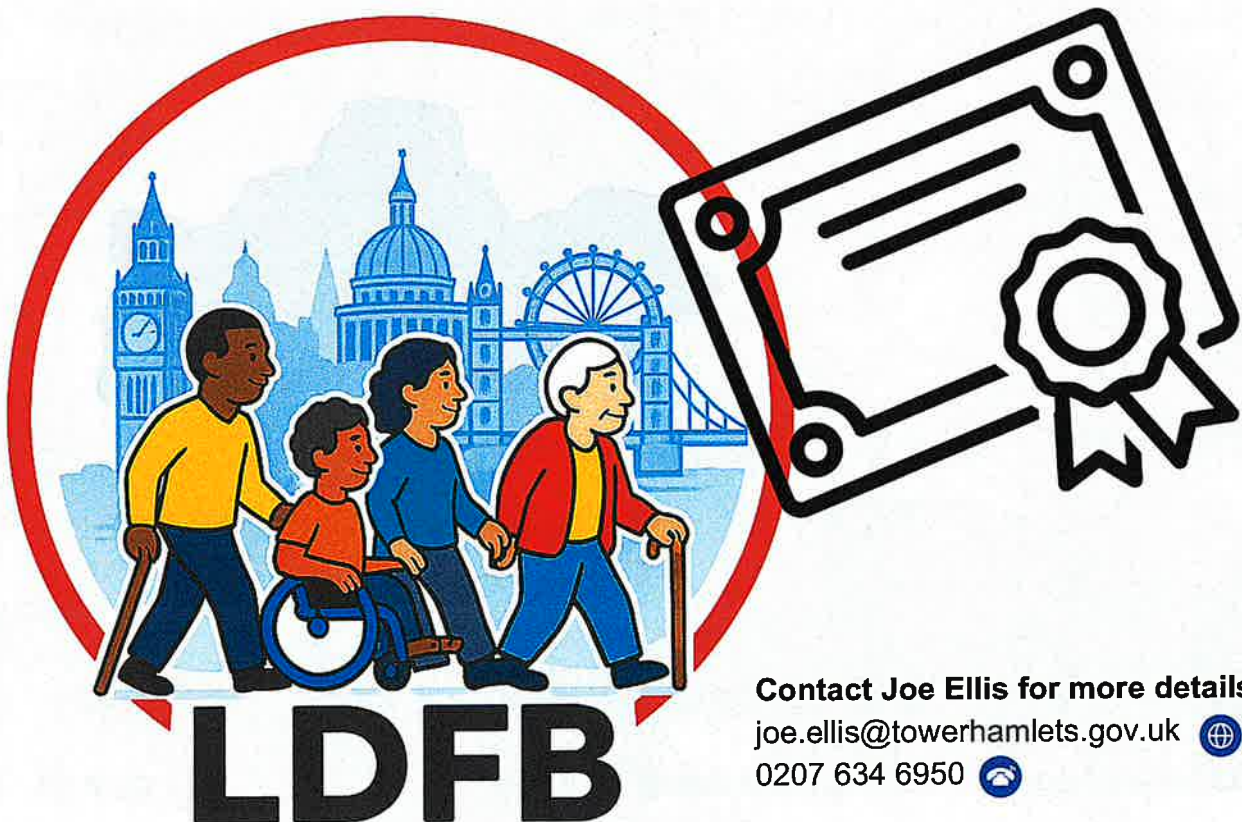





**Be part of a new  
way of thinking**




LEARNING DISABILITY FRIENDLY BOROUGH OR **LDFB** IS A NEW INITIATIVE THAT THE BETTER TOGETHER TEAM WILL BE INTRODUCING OVER THE NEXT YEAR. WE WANT TO CREATE A WIDER SAFER COMMUNITY FOR PEOPLE WITH LD SO THEY FEEL PART OF THE COMMUNITIES THEY LIVE IN. WE WILL BE OFFERING SUPPORT TO ALL ORGANIZATIONS IN LBTH. OUR PARTNERS WILL BE OFFERING TRAINING FOR STAFF TO BE MORE AWARE AND IDENTIFY CHAMPIONS TO PROMOTE WHAT THEY DO. ORGANIZATIONS WILL RECEIVE A CERTIFICATE AND THE LOGO TO STICK UP SO PEOPLE WITH LD CAN RECOGNIZE WHO IS PART OF THIS INITIATIVE.



**Contact Joe Ellis for more details:**

[joe.ellis@towerhamlets.gov.uk](mailto:joe.ellis@towerhamlets.gov.uk) 

0207 634 6950 

# **MAKE A DIFFERENCE AND GET PAID!**



**IF YOU OR SOMEONE YOU KNOW HAS A LEARNING DISABILITIES  
AND WANTS TO MAKE A DIFFERENCE TO THE COMMUNITY YOU  
LIVE IN THEN COME AND WORK WITH US!**

**THE EMPOWERING VOICES  
PROGRAMME FOCUSES ON  
EMPOWERING INDIVIDUALS WITH A  
LEARNING DISABILITY SO THAT THEIR  
VOICES AND VIEWS ARE HEARD  
WITHIN THE HEALTH AND SOCIAL  
CARE SYSTEM IN TOWER HAMLETS.**



**THE BETTER TOGETHER TEAM  
FOCUSES ON MAKING SURE THE  
ORGANSATIONS THAT PEOPLE WITH  
LD USE ARE LD FRIENDLY. THEY WRITE  
REPORTS, SUPPORT BUSINESSES,  
AND PROMOTE LD FRIENDLY  
COMMUNITIES**



**WE MEET EVERY WEDNESDAY FROM  
1:30 TO 3:30PM AT  
CREATE COMMUNITY HUB  
35 RONALD STREET E1 0DT**

**Contact Joe Ellis for more details: [joe.ellis@towerhamlets.gov.uk](mailto:joe.ellis@towerhamlets.gov.uk)  
0207 634 6950**

# USEFUL CONTACT DETAILS



**CREATE COMMUNITY HUB**  
**35 RONALD STREET E1 0DT**  
**0207 634 6950**



**CLDS BEAUMONT HOUSE, MILE**  
**END HOSPITAL.**  
**020 7771 5500**  
**ELFT.THCLDS@NHS.NET**

***ADVICE &  
INFORMATION***

**[info.createhub@towerhamlets.gov.uk](mailto:info.createhub@towerhamlets.gov.uk)**



**Tower Hamlets**  
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**[www.towerhamletsconnect.org](http://www.towerhamletsconnect.org)**





# BE PART OF THE LEARNING DISABILITY FRIENDLY COMMUNITY

## How to get in contact



0207 364 6950



[joe.ellis@towerhamlets.gov.uk](mailto:joe.ellis@towerhamlets.gov.uk)



Create community hub,  
35 Ronald street E1 0DT