

# Tower Hamlets Together Staff Integrated Care Awards 2022

29<sup>th</sup> September 2022 hosted by The Tower Hamlets Together Partners

**TOWER HAMLETS  
TOGETHER**

*Delivering better health  
through partnership*



[www.towerhamletstogether.com](http://www.towerhamletstogether.com)

#TH2GETHER



# Housekeeping

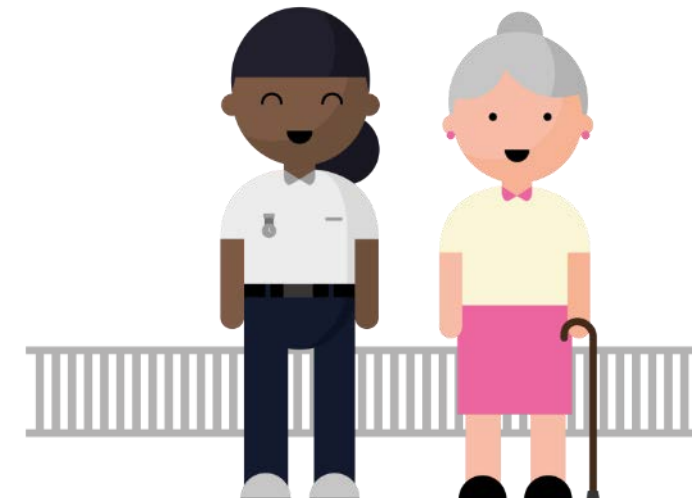
- ✓ This event will be recorded
- ✓ Cameras are encouraged
- ✓ Please mute your mics
- ✓ Using emojis are encouraged
- ✓ Using the chat function is encouraged
- ✓ Wearing something sparkly is encouraged



# Sequence of Events

TOWER HAMLETS  
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through partnership

- **14:10** Introduction message from Amy Gibbs – Tower Hamlets Together Independent Chair
  - **14:20** Quiz
- **14:35** The main event – Presenting Tower Hamlets Together Staff Integrated Care Awards
  - **15:50** Closing message



# Introduction from Amy Gibbs

## Tower Hamlets Together Independent Chair



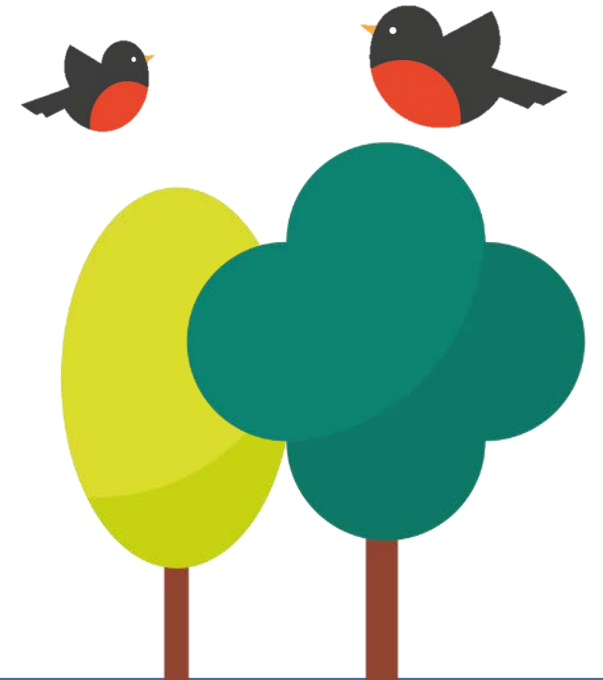
# Tower Hamlets Together QUIZ

Scan the QR code below..



Or..

Join at  
**slido.com**  
**#3268 332**



TOWER HAMLETS  
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# THE MAIN EVENT



# Nominees, Highly Commended & Winners



Tower Hamlets Together are pleased to announce that **Highly Commended & Winners** will all receive a personalised award – either as an individual or a service/team.

In addition, **Winners** will also receive *Love2Shop* Vouchers.

**All Nominees** will receive certificates.

The THT Team will contact you separately to discuss delivery of these!



# The Shape Shifter Award

## Flexibility and Adaptability

This is for teams and individuals who have shown flexibility and adaptability in integrated roles and services to meet changing needs of the population or workforce.



# Nominees for Shape Shifter Award are..



**Admission Avoidance Team - Falls Pick Up Service – Nominated by Eleanor Mata**

**Bromley by Bow Population Health Team – Nominated by Khyati Bakhai**

**Children's Hospital @ Home Team – Nominated by Zoe Tribble**

**EPCT Tower Hamlets South West Therapy Team - Nominated by Nizamul Hoque**

**Hospital Social Work Team - Nominated by Katie O'Driscoll**

**Tower Hamlets Integrated Discharge Hub x2 - Nominated by Erich Antonio/Henna Begum**

**Michelle Kabia - Nominated by Joanna Boldeau**

**Older Person`s Clinic – ELFT & Barts (Joint Clinic) - Nominated by Patrycja Lockwood**

**Podiatry Team - Clinical & Administrative - Nominated by Steph Benjamin**

**Reablement Team - Nominated by Saleh Abed**

**Tamantha Hearne - Nominated by Suki Kaur**

**Tori Hathaway - Nominated by James Courtney**

**Tower Hamlets Community Outpatient Parenteral Antibiotic Therapy (OPAT) Service**

**- Nominated by Rashida Goswami**

**Tower Hamlets Talking Therapies (THTT) x2 - Nominated by Alia Hussain/Justin Phillips**

**ROUND OF  
APPLAUSE  
FOR ALL OF  
OUR 14  
'SHAPE  
SHIFTER  
AWARD'  
NOMINEES!**

# Highly Commended for Shape Shifter Award goes to..

## TOWER HAMLETS TALKING THERAPIES

Nominator Justin Phillips' comments include.. *"At the start of the pandemic the service moved at lightning pace to ensure all therapy could be delivered remotely online or via telephone."*

*"Everyone in every part of this service has worked exceptionally hard and have always stayed one step ahead of the challenges to deliver tangible benefits for our residents.*

*"..a real asset in Tower Hamlets!"*

Nominator Alia Hussains' comments include.. *"Throughout the pandemic THTT has been able to adapt quickly and address the changing needs of our service users."*

*"The ability to be flexible and adapt to the changing needs of our service users and community, whilst continuing our close partnership working with others.."*

**CONGRATULTIONS  
TO THE TEAM!**



# Winner for Shape Shifter Award goes to..

## CHILDREN'S HOSPITAL AT HOME TEAM



**Nominator Zoe Tribble's comments include..** *"The service acts as a bridge between the hospital and the community, while providing exceptional quality of care."*

*"Their adaptability during the Covid-19 pandemic demonstrates their commitment to high quality healthcare, regardless of the child's postcode and this has been proven by their high patient satisfaction scores and excellent clinical outcomes."*

*"The Children's H@H team is an example of true integration, that includes engagement from community and acute centres."*



A FEW WORDS FROM THE WINNERS?



# The Creative Wizard Award

## Creativity and Innovation



This is for teams and individuals who have shown particular creativity and innovation in developing new ideas to meet the changing needs of a population or workforce over the past two years.

# Nominees for Creative Wizard Award are..



**Afia Begum – Nominated by Patrycja Lockwood**

**Carers Wellbeing Academy – Nominated by Tony Collins-Moore**

**Coffee Afrique (Abdi Hassan & Team) – Nominated by Denise Radley**

**The Patient Experience Coordinators – Nominated by Shona Davies**

**The Safeguarding, Mental Capacity Act (MCA) and Deprivation of Liberty**

**Safeguards (DoLS) team – Nominated by Katie O'Driscoll**

**The Tower Hamlets Pressure Ulcer Team – Nominated by Carole Taylor**

**Tower Hamlets CHS Continence Team – Nominated by John Louis Kauzeni**

**ROUND OF APPLAUSE FOR ALL  
OF OUR 7 'CREATIVE WIZARD  
AWARD' NOMINEES!**

Highly Commended for  
Creative Wizard Award goes to..

THE SAFEGUARDING, MENTAL CAPACITY  
ACT (MCA) AND DEPRIVATION OF LIBERTY  
SAFEGUARDS (DOLS) TEAM

CONGRATULATIONS  
TO THE TEAM!



Nominator Katie O'Driscoll's comments..

*"A huge achievement based on dedication, willingness and strive to be excellent, teamwork, being open and honest and having a leader who communicates, listens, and encourages growth in a safe environment."*

*"The team worked extremely hard to recover from Covid and have built on partnership working with relevant others to ensure that customers get the best outcome and are safe from harm."*





# Winner for Creative Wizard Award goes to..

TOWER HAMLETS  
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through partnership

## COFFEE AFRIQUE

Nominator Denise Radley's comments..

*"Coffee Afrique are a growing, local organisation in Tower Hamlets with a reach well beyond."*

*"They have provided a wide-range of grass roots services during the pandemic and on an ongoing basis focused on the Somali community and specific seldom heard groups within it including young, black men and women."*

*"They are operating outside of the box, leaving behind conventions of how engagement is done and how services are developed."*

A FEW WORDS FROM THE WINNERS?



# The Building Bridges Award Partnership Working

This award is for teams and individuals who have been able to work collaboratively across services and organisations to meet changing needs of the population or workforce.

# Nominees for Building Bridges Award are..



**Alison Forde – Nominated by Kathriona Davison**

**Alison Robert – Nominated by Julia Slay**

**Children and Family Centres and Health – Nominated by Susannah Beasley-Murray**

**Visiting Team Continence Service Tower Hamlets – Nominated by Chinny Ejiogu**

**Dr Claire Dow – Nominated by Rashida Goswami**

**Dr Helen Jones – Nominated by Diana Viscusi**

**Early Help and Children and Families Service. (Supporting Families Division Children and Culture Directorate) –**

**Nominated by Hamida Serdiwala-White**

**EPCT SOUTH LOCALITY Tower Hamlets – Nominated by Mary Onikoyi**

**Fiona Danks – Nominated by Ayodele Ajibade**

**Georgina Birch – Nominated by Leah White**

**Integrated Discharge Hub Team – Nominated by Erich Antonio**

**LBTH Reablement and ELFT AADs Teams – Nominated by Julie Archer**

**Macmillan Cancer Care Navigators – Nominated by Frances Colley**

*Cont'd..*

# Nominees for Building Bridges Award are..



**Northeast Locality Extended Primary Care Team - Nominated by Georgina Amparado-Molina**

**Patricia Potter - Nominated by Day Njovana**

**Patrycja Lockwood - Nominated by Afia Begum**

**Shabanaz Begum - Nominated by Dr Sarah Pocknell**

**The Children's Hospital@ Home Team - Nominated by Zoe Tribble**

**The Pharmacy Dispensary Team - Nominated by Dupe Fagbenro**

**South East Locality Safety Huddle - Nominated by Emma Robinson**

**Tower Hamlets Independent SEND Parent and Carers Forum x2 - Nominated by Samantha Gager/James Thomas**

**Triage and Assessment Team - Nominated by Phradah Jules**

**Wellington Way Health Centre - Nominated by Yasmin Bashir**

*Cont'd..*

**A ROUND OF APPLAUSE  
FOR 24 'BUILDING BRIDGES  
AWARD' NOMINEES!**

# Highly Commended for Building Bridges Award goes to..

## CHILDREN & FAMILY CENTRES & HEALTH

Nominator Susannah Beasley-

Murray's comments.. *"The*

*Children and Family Centres (CFC) in*

*the (NE) locality committed to*

*strengthening existing partnerships*

*with the Health Visiting service, as*

*well as developing new working*

*relationships, to address the*

*changing needs of families with*

*children from birth to 19 years old."*

### VISITING TEAM

&

### DR CLAIRE DOW

Nominator Rashida

Goswami's comments..

*Claire Dow has been actively*

*involved in planning and*

*implementing change for the care*

*of elderly patients, both in the*

*acute setting as well as in the*

*community. Claire always stands*

*out from the other hospital*

*doctors because she brings a*

*holistic vision to the team."*

CONGRATULTIONS

TO BOTH!



# TWO WINNERS

## Building Bridges Award



# 1<sup>st</sup> Winner for Building Bridges Award goes to..



Nominator Georgina Amparado-Molina's comments.. *"..ensure that District Nurses (DN), Home Care Providers (HCP) and Social Services consistently integrate and recognize roles, responsibilities and accountability across each stakeholders."*

*"Creating open door communication with service users has built patient's satisfaction and engagement in their care needs."*

## NORTHEAST LOCALITY EXTENDED PRIMARY CARE TEAM

*"Liaised with Home Care Providers and Social Services regarding joint working in order to achieve effective service transformation."*

*"The Northeast locality in Tower Hamlets Extended Primary Care Team (EPCT) created a co-production forum with Home Care Providers and Social Services."*

A FEW WORDS FROM THE WINNERS?



# 2<sup>nd</sup> Winner for Building Bridges Award goes to..



Nominator Emma Robinson's comments..

*"This nomination is for the South East Locality safety huddle, which includes the Locality Social Work Team (LBTH), the Community Health Team (EPCT & Care Navigators), the Community Mental Health Team (CMHT) and local care agencies (Excel Care and Care Solutions Bureau)."*

*"The huddle has enabled us to better understand each other's roles and to value each other more than ever."*

## SOUTHEAST LOCALITY SAFETY HUDDLE

*"The huddle has enabled us to develop and maintain close working relationships between the various agencies in the locality and has now also been rolled out across all of the localities."*

A FEW WORDS FROM THE WINNERS?



# The Bullseye Award

## Person-centred care



This award is for teams or individuals who have ensured that the well-being and needs of service users or employees is at the heart of service delivery in spite of changing circumstances.

# Nominees for Bullseye Award are..



**Advance Care Planning Team, Tower Hamlets CHS - Nominated by Sabeen Jabbar**

**Care Navigation Team - Nominated by Frances Colley**

**Jasbinder Davegun - Nominated by Katie O'Driscoll**

**Maryan Nur - Nominated by Joanna Boldeau**

**Masuma Khanom - Nominated by Fatima Hafesji**

**Said Abdulrahman - Nominated by Katie O'Driscoll**

**Shabanaz Begum - Nominated by Farjana Ahmed**

**Temitope Olawale - Nominated by Fuad Hassan**

**Tower Hamlets Early Intervention Service - Nominated by Cristina Navin**

**Treaser Jassal - Nominated by James Courtney**

**ROUND OF  
APPLAUSE FOR  
ALL OF OUR 10  
'BULLSEYE  
AWARD'  
NOMINEES!**

# Highly Commended for Bullseye Award goes to..



Nominator Katie O'Driscoll's comments.. *"As a social worker, Said supported his colleagues by offering them his time, warmth and advice, which has always been legislatively very sound."*

Nominator Katie O'Driscoll's comments.. *"Jasbinder's commitment to public service consistently shines through and she always puts the needs of those who are most in need as a priority."*

## SAID ABDULRAHMAN & JASBINDER DAVEGUN

*"Said is an excellent listener and communicates just as effectively with directors, who require assurance and clarity, as with new social work students, who require nurture, understanding and sound advice.."*

*"Jasbinder leads by example and is always available to the team which is very much appreciated. She manages difficult situations and does not shy away from her responsibilities."*

*"Said is well worthy of recognition."*

**CONGRATULTIONS  
TO BOTH!**



# Winner for Bullseye Award goes to..



## Nominator James Courtney's comments..

*"The team is comprised of primary care (GP Care Group), youth workers (Spotlight), counselling (Docklands Outreach) and substance misuse/sexual health services (Safe East)."*

*"This is the epitome of person-centred care and addresses an unmet need in the local community."*

## TREASER JASSAL POPLAR HARCA - SPOTLIGHT

*"Treaser and the Spotlight Team have been pivotal in setting up Health Spot- an Integrated Health Hub for young people in Tower Hamlets.*

*It is the definition of patient centred and Treaser has been the driving force behind this as a member of the Spotlight team."*

A FEW WORDS FROM THE WINNER?





# The Visionary Award Collaborative Leadership



This award is for teams or individuals who have worked collaboratively to ensure teams services have a shared vision to address changing needs in integrated care.

# Nominees for The Visionary Award are...



**Admission Avoidance, Discharge Service  
& Reablement Service - Nominated by Eleanor Mata**  
**Debbie Russell - Nominated by Sangeeta Rana-Masson**  
**Dr Emma Radcliffe - Nominated by Dr Phillip Bennett-Richards**  
**Foluke Ake - Nominated by Mary Onikoyi**  
**Helen Childs - Nominated by Nesta Collingridge-Padbury**  
**Jo Conroy - Nominated by James Courtney**  
**Living Well Qi (AADS/Reablement) - Nominated by Alex Hadayah**  
**Sangeeta Rana-Masson - Nominated by Tyrone Josephine**

**ROUND OF  
APPLAUSE FOR OUR  
8 'VISIONARY  
AWARD' NOMINEES!**

# Highly Commended for Visionary Award goes to..

## Nominator James Courtney's comments..

*"Jo is a key system leader for paediatrics and has been a driving force behind much of the positive change in recent years."*

*"..actively provided leadership in a range of other areas: therapies, asthma, dermatology, physio, continuing care."*

## JO CONROY

CONGRATULTIONS TO JO! 

*"..actively led the work in addressing local issues with services for children with autism. This has involved transforming the ASD diagnostic pathway and successfully securing new investment to address waiting time issues."*



# Winner for Visionary Award goes to..



## Nominator Dr Phillip Bennett-Richards' comments..

*"Emma has been instrumental in driving the raising of awareness in 'Green Primary Care' in Tower Hamlets and wider East London, working to push forwards the Net Zero position."*

*"..provides clinical leadership for the implementation of the Greener NHS plan across the health and social care system as a whole in East London."*

## DR EMMA RADCLIFFE

*"..passionate about the current state of the planet in relation to climate and an advocate for change."*

*"..is an encouraging advocate for green issues without being overpoweringly pushy and her firm, well-argued and supportive persuasion is difficult to resist...not afraid to be an activist on the front line but has a calm, level headed and collaborative approach to implementation of change."*

A FEW WORDS FROM THE WINNER?



# The Ray of Sunshine Award Recognition & Celebration



This award is for teams or individuals who have helped create an atmosphere of appreciation and recognition of the strengths and assets of others.

# Nominees for The Ray of Sunshine Award are..

**Dr Sabir Zaman - Nominated by Maju Miah**

**Edward Mensah - Nominated by Rashida Goswami**

**Ekramul Hoque - Nominated by Dr Phillip Bennett-Richards**

**Farrah Idris - Nominated by Sahdia Ehsan Warraich & Ekramul Hoque**

**Helen Sims - Nominated by Christine Oates**

**Laura Pisaneschi - Nominated by Kathriona Davison**

**Lucy Dogley-Darani - Nominated by Noorie Begum**

**Mary Marsh - Nominated by Nesta Collingridge-Padbury**

**Momtaz Begum - Nominated by Michelle Henry**

**Somen Banerjee - Nominated by Mike McHugh**

**The Gardening for Health Project - Nominated by Sharen Hayre**

**Vicky Scarborough - Nominated by Maju Miah**

**Anne Page - Nominated by Denise Radley**

**A ROUND OF  
APPLAUSE FOR OUR  
13 'RAY OF  
SUNSHINE'  
NOMINEES!**

# **TWO WINNERS**

## **Ray of Sunshine Award**

# 1<sup>st</sup> Winner for Ray Of Sunshine Award goes to..



Nominator Mike McHugh's comments.. *"It is particularly striking how supportive Somen is of his team."*

*"..never overlooks an opportunity to recognise and celebrate the achievements of his colleagues in Public Health and beyond, either ad hoc or through planned events."*

*"..has a deep sense of fun which lies at the heart of philosophy of life."*

## DR SOMEN BANERJEE

*"..keen to listen carefully and respectfully to views that may not immediately chime with his own. This approach is essentially excellent leadership by example."*

*"..caring and sympathetic with colleagues throughout, clearly prioritising support and motivation of his team in difficult times. A happy team is an effective team."*

A FEW WORDS FROM THE WINNER?





# 2<sup>nd</sup> Winner for Ray Of Sunshine Award goes to..



Nominator Sharen Hayre's comments.. *"A Ray of Sunshine to all those who attend and facilitate the group."*

*"..combines physiotherapy, psychology, occupational therapy, care navigation, rehab and peer support worker models."*

## THE GARDENING FOR HEALTH PROJECT TH COMMUNITY HEALTH SERVICES

*These are some quotes from the women:*

*"I don't feel alone in my pain"*

*"When I had my stroke, I had given up hope.. I didn't think I could do anything. Coming here I feel inspired and motivated"*

*"I want to go forward within this group, I don't want to look back anymore at what I can't do, I want to focus only on what I can do"*

A FEW WORDS FROM THE WINNERS?

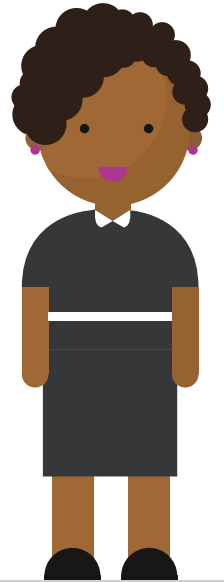
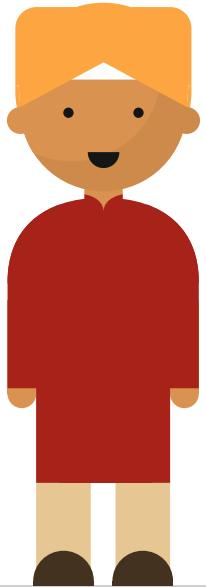


# THT Staff Integrated Care Awards 2022

TOWER HAMLETS  
**TOGETHER**  
Delivering better health  
through partnership

*Thank you to all of those who  
nominated individuals, teams and  
services.*

*Thank you to everyone who joined the  
event today to celebrate..  
Tower Hamlets Together*



# CLOSING MESSAGE FROM OUR HOSTS..

WELLBEING

<https://keepingwellnel.nhs.uk/>

TOWER HAMLETS  
**TOGETHER**

Delivering better health  
through partnership

*Let's celebrate!*

