



THT Summer Fair 2024 attendee feedback report

Summary

725
registered

Over 650
attended

41
Exhibitors

47
responded
to event
feedback
survey

Summary

4.4/5
Satisfaction
level

95%
Likely to
attend in
future

88%
Rated 'helpful'
or 'very
helpful' to
improve
connection and
integration

94%
Felt the event
met their
expectations

Favourite experience or moment of the event? 1/2

- A nurse took my blood pressure and provided advice and support.
- Appreciation of the different services patients/ residents can have access to.
- Atmosphere
- Being able to learn so much in a short span of time.
- Chatting in the sunshine and hearing about other teams' work
- Chatting with people from services that I'd heard of but not actually interacted with - plus it was a fun atmosphere
- Connecting with organisations who have shared goals.
- Connecting with other services. This was my first event
- Everything
- Face to face chats with colleagues about their services and coproduction work moving forward between our services.
- food and conversation
- Free food and fruit - the day was very sunny -meeting health and social care colleagues -meeting charity and 3rd sector colleagues - hand massage and henna stall
- Get useful up to date detail/information
- Getting vital information that will impact positively on our staff.
- Getting to know about various services
- Hand massage!
- Hand massage
- I was happy to share, what I had to offer, on mMens wellbeing! I won 🏆
- I was short staff so I could not get out and see the other stall. The table was so closed together that there was not enough room to move and my stall was over shadow, by internal providers, that was still bringing more stuff to display , even though I was sharing a table,
- Interacting with people
- Interaction with the available workshops/stalls
- It was a good event
- learning about the all services available
- lot of information

Favourite experience or moment of the event? 2/2

- Loved seeing the clever interactive activities teams had planned
- Lunch
- Massage!
- Meet and greet with other team.
- Meeting people, very useful information stalls, henna, hand massage, food loved the whole event.
- Meeting with other health professionals
- Networking
- Networking
- Seeing the different teams and gathering information.
- Some practice members went on a "spin"
- stalls
- Taking therapies information
- Talking People About Gambling Related Harm And Its Way Out Technic.
- Talking to colleagues across the range of services
- the actual gathering and seeing and interacting with colleagues
- The Blood Pressure monitoring station and the henna stand
- The hand massage
- The Massage station.
- Urgent treatment centre, blood pressure
- Variety of different stalls
- Wandering around seeing all the great services we offer
- Was a good time to see people

Suggestions for improvement 1/2

- A colleague mentioned too much "plastic"
- All good
- Bigger space so more services can attend, and maybe think about how we could have a events focused on the people, this type of market place approach would be great to promote services
- Can we have more educational events for gps and teams and fewer get together where there is no educational benefit.
- Clearer map to find the location
- Due to the hot weather would request if you could book an ice cream van or slush machine where we could pay for a cold drink.
- Food
- Food was bad
- Food, why was only vegetarian food/ we not all vegetarians in this world
- Good food provision
- Having the fair more often!
- Help to construct connections - facilitate or signpost services to each other
- I didnt know it was an interactive event. That information would be useful for everyone Thank you. Really enjoyed the event
- ice cream van promotion of learning disability services
- Involved More Addiction Recovery Organisations. Federation With Other Borough.
- it was great. Wasn't sure where to check in though so I didn't. This could have been more obvious
- It was very crowded, so more stalls, more interactive stalls, and more opportunities to participate in the wellbeing activities. It got fully booked very fast.
- Lack of space between stalls made it difficult for stall holders to get in and out and merchandise boxes were cramped all around. Also missed the presentation and was unable to hear announcements

Suggestions for improvement 2/2

- Less staff and having the event on 2 days
- Men's Wellbeing awareness
- Might help to zone the event more - cluster similar stalls together? Maybe linked to resident/patient journey - would have been good for example for ASC and TH Connect to be next to each other. Potentially some sort of focus on a digital community around the event... focussed quite heavily on giving out leaflets/flyers - if there was some way for people to follow up/ask questions of exhibitors online after the event that might be useful. Practically speaking on very hot day like it was the tent was quite hot and not lots of shade available in the wider grounds. Aware that's difficult to judge though!
- More CYP mental health organisations.
- More fun activities.
- More fun games
- More input and voices of people who draw on care and support. Greater visibility of people who draw on care and support and their carer's being present on the day.
- more stalls
- More tables for Service
- Nothing comes to mind at the moment.
- Perhaps having more massage therapists available.
- Provide more workshops and have teams promote/advertise what services they provide
- Some people did not where to go to get the meals and drinks but we were more than happy to point out Could you do the next one in the Tower Hamlets Town Hall ...
- Space
- the amount of extremely contaminating and wasteful plastic used. lunch boxes were all plastic to be thrown away. It could have been paper base recipient and cutlery. Instead of hundreds of plastic bottles a few big containers with paper cups.....
- To create more fun fair activities
- Visual aids, speaker system

Overall Summary

- The event featured **various services** including blood pressure monitoring and hand massages which were **appreciated by staff**
- Attendees expressed appreciation for the **opportunity to connect** with organisations that share similar goals and **to network** with other health professionals
- Participants enjoyed the **interactive activities** and workshops, as well as the chance to learn about different services
- Some feedback included suggestions for more educational events, **clearer maps** for the exhibitions stalls, and **a better variety of food** options.
- Other **attendees highlighted the need for more interactive stalls**, more space between booths, and a focus on promoting mental health awareness and addiction recovery services.
- **Overall**, the event was seen as a **valuable opportunity** to gather information, connect with colleagues, and **learn more about the services** available in the community.